

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Karamadai Srinivasan, et al.

Confirmation No.: 7839

Application No.: 10/804,290

Examiner: Ehne, Charles

Filing Date: 03/19/2004

Group Art Unit: 2113

Title: Method and System for Providing Information for Remote Device Support

Mail Stop Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment ( ) Petition to extend time to respond  
( ) New fee as calculated below ( ) Supplemental Declaration  
( ) No additional fee  
( ) Other: (fee \$ )

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	12	MINUS	20	= 0	X \$50	\$ 0
INDEP. CLAIMS	3	MINUS	3	= 0	X \$200	\$ 0
[ ] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: 07/25/2007

Typed Name: James A. Sprowl

Signature:

Respectfully submitted,

Karamadai Srinivasan, et al.

By

James A. Sprowl

Attorney/Agent for Applicant(s)

Reg. No. 25,061

Date: 07/25/2007



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Karamadai Srinivasan, et al.  
Title: METHOD AND SYSTEM FOR PROVIDING  
INFORMATION FOR REMOTE DEVICE  
SUPPORT  
Appl. No.: 10/804,290 CONF #7839  
Filing Date: 03/19/2004  
Examiner: Ehne, Charles  
Art Unit: 2113

**CERTIFICATE OF MAILING**  
I hereby certify that this  
correspondence and attached  
documents are being deposited  
with the United States Postal  
Service as first class mail in an  
envelope addressed to:  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450.

Date: 7/25/2007  
By: [Signature]

**AMENDMENT AND REPLY UNDER 37 CFR §1.111**

Mail Stop Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Applicant respectfully requests that the application be amended as follows:

**I. Amendments to the Specification** are reflected in the replacement paragraphs set forth beginning on page 2 of this document.

**II. Amendments to the Claims** are reflected in the listing of claims which begins on page 8 of this document.

**III. Remarks** begin on page 12 of this document.